



## **Mid-South Perinatal Clinic Policies**

We desire to provide you with excellent, compassionate and individualized care that respects your privacy. We have a number of clinic policies to help us achieve this goal. We request you honor the following:

1. Arrive at least 10 minutes prior to your scheduled appointment time.
2. Notify us at least 24 hours in advance if you must reschedule your appointment.
3. Bring your current insurance information and I.D. with you and be prepared to pay any out of pocket expenses required by your insurance company.
4. We allow only one support person present during ultrasound examination. Once the exam has started we will not “switch out” the support person, as this creates too many distractions.
5. No children are allowed during the ultrasound examination. Please make prior arrangements for childcare.
6. The hospital hallway should not be used as a waiting area.
7. Food and drink are not allowed in the clinic.



8. Cell phones should be turned off during ultrasound examination.

9. Video cameras and cell phone videos are not allowed. We will provide you with keepsake ultrasound photos.

10. If you are late for your appointment we will do our very best to fit you into our schedule, but we will honor other patient appointment times. If you are more than 30 minutes late it may be necessary to reschedule your appointment.

Thank you for your consideration. If you have any questions concerning these policies please contact our office prior to your scheduled appointment. We look forward to your visit with us!